



Partnering for Success



Our Differentiators

- *Cost Savings*
- *Flexibility in Service Delivery and Contracts*
- *Customized Solutions*
- *The Right Expertise*
- *State-of-the-Art Data Centers; Type 2 SOC 1 Compliant (also known as SSAE 16); PCI-DSS Certified; U.S. – EU Safe Harbor Certified, Privacy Certified, TRUSTe Cloud Privacy Certification; HIPAA HITECH Privacy & Security Certified*
- *High-Availability*
- *Reliable Security*
- *Seamless Transitions*
- *Risk Mitigation*
- *Partnering Capabilities*
- *Quality Service Management*
- *High Performance*
- *Continual Process Improvement*
- *Increased Service Levels*

Blue Hill Data Services and CAPS, sister-companies, are working together under the Computer Technologies USA, LLC banner.

The key to a successful relationship is identifying a partner who can provide cost-effective solutions with the appropriate resources your company needs and the flexibility to adjust services as your business changes over time. Our core competency is the management of information technology. We add value to service delivery, provide improved service levels, and reduce costs in total IT operations.

Financial Benefits

We provide significant cost savings and proactively work with our clients to lower the cost of IT services.

Flexibility

We provide flexibility for meeting, increasing or decreasing resource requirements:

- Flexible capacity that fluctuates as needs change
- Pricing that decreases the incremental cost as the client grows
- The ability to expand or decrease resources or services as needed
- Unlimited test times, unlimited number of tests, not having to schedule tests too far in advance or be prohibited from changing test schedules

Technical Expertise

Our Pearl River facility has a full 24x7 operations staff, skilled in all facets of IT services to meet the current and future needs of our clients.

IT Management Approach

Our Account Management model ensures the success of the engagement over the entire term of the contract. Objectives are clearly defined, monitored and reported on to ensure continual process improvement.

Smooth Transition

Our experienced project management team utilizes a phased transition approach to meet our clients' business goals and cost objectives, mitigate risk, and ensure a seamless transition/migration.

A Lasting Alliance

Our customer management framework ensures the ongoing support of client operations and technical requirements to improve service quality and increase service level performance as required. We welcome being part of the client's overall ongoing strategic planning process to ensure, not only the optimal performance of the day-to-day operations, but also the utmost customer satisfaction that is vital to the long-term success of the partnership.

We take pride in our ability to understand each individual customer's requirements and tailor our services as needed to meet their requirements. We are confident that our cost-efficiencies and flexibility will provide you the most quality-driven solution in the marketplace.